Receipt date: 11/22/2005

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Attorney Docket No: 39320-0002

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Cousineau et al.

Group Art Unit: TBA

Serial No.: 10/541,620

Examiner: TBA

Filed:

07/07/2005

DISTRIBUTED SYSTEM ENABLING INTEGRATION AND AUTOMATION

OF MARKETING, SALES AND SERVICE

Mail Stop PCT Commissioner for Patents P. O. Box 1450 Alexandria, VA 22313-1450

CERTIFICATE OF MAILING TRANSMISSION

Sir:

I hereby certify that, on the date shown below, the documents listed below are being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450 Alexandra, VA 22313-1450.

- 1. Information Disclosure Statement Transmittal:
- 2. Form SB/08;
- 3. Three (3) Prior Art References;
- 4. Return receipt postcard.

David Wahl

Name of Person Mailing

Signature of Person Mailing Paper

November 17, 2005

Date of Deposit

Receiat date: 11/22/2005

PATENT 39320-0002

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s):

Cousineau et al.

Group Art Unit: 2611

Serial No.:

10/541,620

Examiner: TBA

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07/07/2005

For:

DISTRIBUTED SYSTEM ENABLING INTEGRATION AND AUTOMATION OF MARKETING, SALES AND SERVICE

INFORMATION DISCLOSURE STATEMENT TRANSMITTAL

Mail Stop PCT Commissioner for Patents P.O. Box 1450 Alexandria, Va 23313-1450

Sir:

In accordance with 37 C.F.R. §§ 1.97 and 1.98, Applicants submit herewith an Information Disclosure Statement ("IDS") disclosing three (3) references for consideration in the above-identified patent application. Copies of the listed references are enclosed. It is respectfully requested that they be made of record in the file history of the application.

Identification of the references in the IDS is not to be construed as an admission by applicants or attorneys for applicants that such references are available as "prior art" or are prior art against the subject application.

No fees are believed to be due. However, if a fee is found to be due, the Commissioner is hereby authorized to charge the filing of this IDS, and any other fees for the filing of this IDS, as well as credit any overpayments, to Deposit Account No. 50-0988.

Respectfully submitted, KAYE SCHOLER LLP

Dated: November 17, 2005

Brandon N. Sklar Registration No. 31,667

CORRESPONDENCE ADDRESS:

KAYE SCHOLER LLP 425 Park Avenue New York, NY 10022

Telephone: (212) 836-8653 Facsimile: (212) 836-8689 Receipt date: 11/22/2005

Sheet 1

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary) of 1

Application Number 10/541.620 Filing Date 07/07/2005 First Named Inventor Cousineau, John Glen Art Unit TBA Examiner Name TBA

Attorney Docket Number 39320-0002

U. S. PATENT DOCUMENTS Examiner Document Number Publication Date Name of Patentee or Pages, Columns, Lines, Where WW-DD-XXXX Applicant of Cited Document Relevant Passages or Relevant Figures Annear Number-Kind Code^{2 (F known)} /D P / 1 US- 6.567,786 B1 05-20-2003 Bibelnieks et al. /DP/ US- 5.740,549 2 04-14-1998 Reilly et al. US- 5,717,923 D.P./ 3 02-10-1998 Dedrick, Rick US-US-IIS. 118. US-US-US. USīis US-US-US-

FOREIGN PATENT DOCUMENTS						
Examiner Initials*	Cite No.1	Foreign Patent Document	Publication Date	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages	
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Translation is attached This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete,

including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burder, should be sent to the Chrief Information Officer, U.S. Patent and Trademark Officer, P.O. Box 1450, Alexandria, V.A 22313-1450, D.D NOT SEND FEES OR COMPLETED FORMS TO THIS ACRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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